

Data Protection Information

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General information

When you use this website, various personal data is collected. Personal data is data that can be used to identify you personally, such as your name, contact details or IP address.

We take the protection of your personal data very seriously and treat your personal data confidentially and in accordance with the statutory data protection regulations and this data protection information.

Below, we provide a simple overview of what happens to your personal data when you visit this website. We explain what data we collect and what we use it for. We also explain how and for what purpose this is done.

Controller

The controller (as the responsible body for data processing) on this website is:

DID Daten-Intermediär-Dienste FlexCo
Treustraße 52
1200 Vienna
Email: data.privacy@intermediary.at
Telephone: +43 677 617 53 112

Data protection when using our website

What personal data is collected?

When you visit our website, we collect the following personal data:

- Browser type and browser version
- Operating system used
- Referrer URL
- Date and time of accessing a page on our website
- IP address
- Information that you provide to us when using our services by completing forms (e.g., first and last name, address, email address, telephone number, other content data relating to your enquiry)

This data is not merged with other data sources.

How do we collect and process your personal data?

Your personal data is collected when you provide it to us. This may include, for example, data that you enter in a contact form. Other data is collected automatically or with your consent when you visit the website by our IT systems. This is primarily technical data (e.g., internet browser, operating system or time of page view).

If you contact us by e-mail or telephone, we will process the personal data transmitted in this context exclusively for the purpose of processing your enquiry. Legal basis: Art. 6 para. 1 lit. b or f GDPR.

For what purposes is personal data processed?

We process personal data for the following purposes:

- Provision and maintenance of our services
- Notification of changes to our service
- Customer care and support
- Monitoring the use of the service
- Providing analytics or valuable information so that we can improve the service
- Creating user statistics and user analysis
- Continuous improvement and development of the website
- Detection and prevention of attacks on our website
- Detection, prevention and resolution of other technical issues

On what legal basis is personal data processed?

Your data is processed on the basis of the following legal grounds:

1. **Processing based on a contract** (Art. 6(1)(b) GDPR):
Your personal data is processed to fulfill our contractual obligations to you or to take steps at your request prior to entering a contract. This includes processing necessary for the provision of our services, the performance of agreements, billing, customer support, and other tasks directly related to the execution of the contract.
2. **Processing based on legitimate interest** (Art. 6(1)(f) GDPR):
We have a legitimate interest in processing your personal data in order to operate and maintain our website and to resolve technical issues.
3. **Processing based on your consent** (Art. 6(1)(a) GDPR):
If there is neither a contract with us nor a legitimate interest, data processing may be carried out based on your consent. The specific scope and content of the data processing is determined by your consent. You may revoke your consent at any time with effect for the future. However, data processing up to the point of revocation remains lawful. This means that revoking your consent does not have any effect on the past.

Cookies

Our website uses so-called 'Cookies'. Cookies are small data packets and do not cause any damage to your device. We only use cookies that are technically necessary. These cookies are required to provide session management (e.g. login status) and security functions (e.g. protection against CSRF attacks). No cookies are used for analysis, tracking or advertising purposes.

Cookies cannot read or change any other data on your device and are either stored temporarily for the duration of a session (session cookies) or permanently (permanent cookies) on your device. Session cookies are automatically deleted at the end of your visit. Permanent cookies remain stored on your device until you delete them yourself or your web browser automatically deletes them.

Cookies may originate from us (first-party cookies) or from third-party companies (third-party cookies). Third-party cookies enable the integration of certain services from third-party companies within websites (e.g. cookies for processing payment services).

Cookies have various functions. Numerous cookies are technically necessary, as certain website functions would not work without them (e.g. the shopping basket function). Other cookies can be used to evaluate user behaviour or for advertising purposes (functional cookies).

You can block or delete cookies (except for those that are necessary). You will find instructions on how to do this in your browser's help section. Please note that this may restrict your use of the website.

We use the following cookies:

Cookie name	Purpose	Duration	Stored information
_dc_base_session	session management	for the duration of the login	identification of the user

Data protection when using “Projects”

What is “Projects”?

In addition to our official platform, we may provide a project, test and evaluation environment (“Projects”) at **projects.go-data.at**. This environment is intended for trying out functions, technical validation, error analysis, quality assurance and the preparation of later productive use.

“Projects” is generally based on the same architecture and software version as the official environment, but it is not intended to serve as a productive operating environment.

What personal data is processed in “Projects”?

In the context of using “Projects”, the following categories of personal data may in particular be processed:

- registration and contact data,
- authentication and assignment data,
- technical log and usage data,
- configuration data and metadata,
- content and data that you yourself enter, upload, link or process via interfaces in “Projects”.

For what purposes is personal data processed?

Processing is carried out in particular for the following purposes:

- provision and operation of “Projects”,
- testing, evaluation and validation of functions,
- technical error analysis and troubleshooting,
- IT security, misuse detection and system monitoring,
- further development and quality improvement of our services.

On what legal basis is personal data processed?

To the extent that “Projects” is provided in the context of initiating or performing a contractual relationship, or at your request, processing is based on Art. 6(1)(b) GDPR. To the extent that processing is necessary to ensure the security, stability, error analysis, misuse prevention and further development of our systems, it is based on our legitimate interest pursuant to Art. 6(1)(f) GDPR.

Special characteristics of “Projects”

We also implement appropriate technical and organisational measures in “Projects” to protect personal data. Nevertheless, “Projects” is not designed as a productive long-term operating or archiving

environment.

No service level agreements (SLAs), no guaranteed minimum availability and no commitments regarding the permanent storage, retrievability or restoration of specific data sets exist for “Projects”. Regular technical backups may be performed, but they do not give rise to any claim for the restoration of specific data or versions.

Which data should, as far as possible, not be processed in “Projects”?

As far as possible, no sensitive personal data and no business-critical production data should be processed in “Projects”. Where possible, anonymised, pseudonymised or synthetic test data should be used.

How long do we store data from “Projects”?

We store data from “Projects” only for as long as this is necessary for test operation, error analysis, quality assurance, the fulfilment of contractual or legal obligations, and the defence or enforcement of legal claims. Test data, log data and technical backups may be regularly overwritten or deleted as part of internal deletion and backup cycles.

Data protection when using a qualified electronic signature (ID-Austria)

What personal data is collected?

If you use a qualified electronic signature when using our services, we will validate it. When using the validation service, the following data is processed:

- First name
- Surname
- Date of birth
- Power of representation for companies
- Time of signature or seal creation
- Data of the document to be validated
- Time of the verification process
- Information from the verification report

How do we process your data?

We process your data automatically during the electronic verification of your signature.

For what purposes is personal data collected?

Data processing during the validation of qualified electronic signatures is carried out in order to check the validity of qualified electronic signatures, to enable you to register and use our service, and to assert, exercise or defend legal claims.

On what legal basis is personal data processed?

Your data is processed on the basis of the following legal grounds:

1. Processing in the legitimate interest (Art. 6(1)(f) GDPR):

Data processing in the course of validating the qualified electronic signature is based on our legitimate interest in verifying the validity of the qualified electronic signature and thereby obtaining legal certainty or the possible assertion, exercise or defence of legal claims.

Data protection when using the Sphereon Wallet

You have the option of voluntarily registering with us via the Sphereon Wallet. The Sphereon Wallet is a so-called 'Self-Sovereign Identity (SSI)' system. Your personal data is stored exclusively locally on your mobile device. Sphereon does not operate a central server on which your identity data would be processed by default. Your data will only be transmitted to us if you actively and expressly provide it to us via the wallet.

What personal data is collected?

We only process personal data that you provide to us via the Sphereon Wallet during registration. This may include, in particular:

- Name
- Qualifications or other characteristics (e.g. date of birth, ID card or driving licence details)
- If applicable when contacting us: email address and other voluntary information

How do we collect your data?

Data is collected exclusively when you actively transmit it to us via the Sphereon Wallet or provide it to us in the course of communication.

For what purposes is personal data collected?

We process the personal data transmitted in order to verify your digital identity, to receive your verifiable credentials provided via the wallet, and to enable you to register and use our service.

On what legal basis is personal data processed?

Your data is processed on the following legal bases:

1. **Processing in the legitimate interest** (Art. 6(1)(f) GDPR):
Where necessary, we process your data to ensure the technical functionality of our registration and identification procedure and to verify the authenticity of the evidence provided ('verifiable credentials'). This serves our legitimate interest in ensuring a secure and tamper-proof registration process and preventing misuse.
2. **Processing based on your consent** (Art. 6(1)(a) GDPR):
We process your data based on your consent. You can revoke this consent at any time without giving reasons, with effect for the future.

Your personal data transmitted during registration via the Sphereon Wallet will generally only be processed within our company. It will only be passed on to third parties if this is necessary to fulfil legal obligations or if we have a corresponding legal basis for doing so. Sphereon does not receive any personal data from us that you provide to us during registration. Sphereon processes your data exclusively locally on your device and only within the scope of providing the wallet service on its own responsibility.

Which recipients or categories of recipients receive your data?

We work with various external parties during our business activities. This sometimes requires the transfer of personal data to these external parties. We only pass on personal data to external parties if this is necessary for the fulfilment of a contract, if we are legally obliged to do so (e.g. passing on data to tax authorities), if we have a legitimate interest in passing on the data in accordance with Art. 6(1) (f) GDPR, or if another legal basis permits the transfer of data. When using processors, we only pass on our customers' personal data on the basis of a valid contract for processing. In the case of joint processing, a contract for joint processing is concluded.

When processing payments, data is processed directly by the payment service provider.

Is your data transferred to third countries?

Personal data is not transferred to recipients in third countries (countries outside the European Union – EU or the European Economic Area – EEA) or to international organisations.

Is profiling carried out?

We do not carry out automated decision-making or profiling.

How long do we store your data?

Unless a more specific storage period is specified in this data protection information, we store your personal data until the purpose for data processing has been fulfilled or as long as required by law. Longer storage only takes place until the end of relevant limitation periods, statutory retention periods or any legal disputes, as well as when consent is given for further processing. You can revoke this consent at any time without giving reasons.

How do we protect your data?

We protect your personal data through appropriate organisational and technical measures. For security reasons and to protect the transmission of confidential content, such as orders or enquiries that you send to us as the site operator, this site uses SSL or TLS encryption. You can recognise an encrypted connection by the fact that the address line of the browser changes from 'http://' to 'https://' and by the lock symbol in your browser line. If SSL or TLS encryption is activated, the data you transmit to us cannot be read by third parties. These precautions relate in particular to protection against unauthorised, unlawful or accidental access, processing, loss, use and manipulation.

What rights do you have regarding your data?

You have the following rights in relation to the processing of your personal data:

- Right to information (Art. 15 GDPR)
- Right to rectification (Art. 16 GDPR), completion or erasure (Art. 17 GDPR)
- Right to restriction of processing (Art. 18 GDPR)
- Right to data portability (Art. 20 GDPR)
- Right to withdraw previously given consent
- Right to object to processing (Art. 21 GDPR)
- Right to disclosure of the identity of third parties to whom your personal data is transferred
- Right to lodge a complaint with the Austrian Data Protection Authority (Barichgasse 40-42, 1030 Vienna, email: dsb@dsb.gv.at) if you believe that the processing of your personal data violates data protection law or that your data protection rights have been violated in any other way. In this regard, we also refer you to the Data Protection Authority's website, which can be accessed via the link <https://www.dsb.gv.at>.

Changes

We reserve the right to amend this data protection information to adapt it to changes in the legal situation or to changes in our services.